Madison Harney

Longwood university student, social work

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# Experience

## Buckingham Department of Social Services | Volunteer Jan 2024 – May 2024

* Assisting intake clients by providing resources and services
* Assisting coworkers by documenting client interactions
* Engaging and assessing clients
* Advocating for clients
* Securing and referring needed resources and services

## Macados Inc. | Server April 2023 - Present

* Answering questions about menu
* Providing food and drink suggestions
* Maintaining customer satisfaction
* Lifting and carrying heavy loads
* Using POS systems

**Uptown Coffee Cafe | Barista/Server Sept 2022 – May 2023**

* Performing opening and closing duties
* Keyholder
* Maintaining customer satisfaction
* Preparing and serving food and drinks

# Education

## Longwood University | Expected Graduation Date: May 2025

Major: Social Work (B.S.W)

**Volunteer Work**

* Faces Food Pantry
* LCVA Event

# Skills & Trainings

* Red Cross | Adult & Pediatric First Aid/CPR/AED Training
* Stewards of Children | Sexual Abuse Prevention Training
* Communication
* Customer service
* Problem solving
* Creativity