



## *Certificate of Completion*

*Alice Flanagan*

*has completed the online course*

*Interpersonal Communication Skills with Correctional Offenders - Course 3*

*Presented by the National Institute of Corrections*

*on January 13, 2022*

*Training hours: 2*

A blue ink signature of Jeff Hadnot, written in a cursive style.

Jeff Hadnot, Chief  
NIC Academy Division