**ELIZA STINNETTE AYLES**

eliza.ayles@live.longwood.edu | 540-312-3984 |

**STATEMENT OF QUALIFICATION**

Dedicated employee who is well-versed in food and beverage operations as well as guest services. Experienced in managing large-scale events or intimate dining. Successful at building relationships with customers to increase loyalty and repeat business.

**EDUCATION**

**Patrick Henry High School Roanoke, VA**

*Advanced High School Diploma June 2019*

**Longwood University** **Farmville, VA**

*Bachelor of Science in Social Work May 2023*

**WORK EXPERIENCE**

**Brambleton Deli & BBQ Roanoke, VA**

*Server, Expo, Host January 2018 - present*

* Worked with POS system to place orders, manage bills and handle complimentary items for dissatisfied customers.
* Bussed tables per shift, working efficiently to keep dining room and work areas clean.
* Greeted and maintained relationships with customers.
* Collected credit card, cash and gift certificate payments and dispensed change for cash transactions.
* Handled up to 12 tables at once and made sure each table was satisfied.

**Lunenburg Department of Social Services Lunenburg, VA**

*Intern,* 192 hours *January 2022-May 2022*

* Worked alongside the foster care worker, CPS, APS, and benefits worker.
* Co-facilitated intake sessions.
* Assisted with routine and unannounced home visits.
* Completed necessary paperwork for each client.

**Ward Transitional Services Roanoke, VA**

*Intern,* 500 hours *May 2023– July 2023*

* Worked with facilitators, case managers, and service coordinators.
* Completed routine home-visits and intake assessments.
* Trained in WaMS, which authorizes services.

**ACTIVITIES**

**Phi Alpha Social Work Honor Society,** Longwood University *April 2021-present*

**Global Leaders,** Longwood University *August 2021-present*

**Federation of Student Social Workers,** Longwood University *August 2021-present*

**REFERENCES**

Sydney Moseley, Junior Internship Supervisor – (434) 292-8883

Charles Moore, Brambleton Deli Owner – (540) 353-4554

Ben Mayo, Brambleton Deli Manager – (540) 915-1895