

Infant & Toddler Connection of the Heartland/Longwood University
Kavonda Jordan-Dean
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To Whom It May Concern,

Amber Blackett worked in the ITC of the Heartland Office; College of Education, Health, and Human Services here at Longwood University under my supervision during the spring semester of 2022. During this time Amber provided outstanding contributions to our program and the daily operations of the office.

During Amber's time at ITC of the Heartland, she was active in service delivery within the agency structure and advanced to working independently (as much as allowed) delivering the 45-day pathway to families (referral, intake, eligibility determination, assessment, and Individual Family Service Plan (IFSP) development).

While working diligently and accurately delivering services to families Amber also provided case management with ongoing Service Coordinators, completed office projects (updated family information packages, organization of assessment kits), and assisted graduate assistants with office duties (filing, creating IFSP folders, and cleaning of assessment kits). As you can see Amber handled many tasks big and small all while completing her school obligations.

Amber has a great sense of self-awareness that enables her to connect with people and provide great quality services. These attributes enabled Amber to identify a need for ITC clients resulting in her creating a resource that provides a streamlining of services provided by the program and it also provides strategies parents can use to support early language skills. This resource will be used for years to come here at ITC of the Heartland and shared with other community partners as well.

I am quite impressed with Amber and give her my strongest recommendation for roles that require interpersonal skills, organization, communication, and direct services to families.

Please feel free to contact me if you need any additional information.

Sincerely,

Kavonda Jordan-Dean

Kavonda Jordan-Dean, M.Ed.; QMHP-C