**Opening questions:**

1. What year are you at Longwood University?
2. How old are you?

**Introduction Questions:**

1. Do you live in a Longwood managed housing, if so where?
2. If you are not a Freshman or Sophomore, why did you choose to live in Longwood managed housing?
3. If you do not live in Longwood provided housing, why did you choose to live off campus?

**Transition Questions:**

1. How often, if ever, do you call for maintenance for a problem in your dorm or apartment?
2. What are your thoughts on the laundry services that Longwood provides? For those that live in the Landings, do you wish they were still in the apartments?
3. How often do you use the cable that is provided with your Longwood housing?
4. How do you feel about the speed and quality of the internet provided?

**Key Questions:**

1. What are the advantages of living in Longwood managed housing?
2. What do you dislike about the services offered with the housing?
3. Are there any other services you wish Longwood could provide?
4. Do you find it easy to get an issue solved when there is a problem in your dorm or apartment?
5. Considering with the amount your or your parents pay to live in Longwood managed housing, are you satisfied with the services offered?

**Ending Questions:**

1. Do you have any other comments or questions?