

City Council  
Terrapin City Services  
1357 Maryland Street  
Terrapin City, MD 20850  
(240)-272- 6070

October 12, 2021

Joey Smith  
2468 Mary Street  
Terrapin City, MD 20850

Dear Mr. Smith:

I appreciate you coming to me with your concern towards the potholes in the community. I do apologize that this issue has not been taken care of yet and that they are damaging vehicles. I hope you can bear with us as we try to figure out a way and a time to fix these.

Here at Terrapin City Services we take these concerns very seriously. Due to short staff we had to make some budget cuts. As to that, these concerns are taking longer to fix as we anticipated. We are trying everything we can do to find ways to make this happen faster. We have contacted some generous people in town to help out with donations. We also have worked around our budget and cut things out that we think aren't as important. We have also found a really awesome company to come help with these issues with a reasonable price.

As a gesture to you, we would like to give you \$150 to repair your tire since it was a city issue. We want everyone in this city to feel appreciated and cared for. Please, if you have any other concerns don't hesitate to contact me. Here at Terrapin City Service we want to help everyone we possibly can. We try to get back with everyone as soon as we can.

Once more, let me apologize again for this issue not being fixed sooner. We hope that you can always come to us for any concerns you have. We hope to get to issues like these sooner in the future.

Sincerely,

Taryn Pullen  
City Council