

The Avenues Homeowner's Association

413 Johnson Avenue
Terrapin, Va. 23777

March 12, 2018

Terrapin City Council
Terrapin City Courthouse
77 Griffin Street
Terrapin, Va. 23777

The Honorable Timothy A. Brandson:

Subject: Potholes in Avenues Neighborhood

In a recent meeting of The Avenues Homeowner's Association, the board of directors heard multiple complaints from members of the association and homeowners across properties, which as you know, range across five mile-long streets. Those present heard the complaints of 14 people, whose names I have attached, about the potholes along the streets and the city's failure to repair the potholes in what we would consider a timely manner.

Upon further inspection by our Properties and Upkeep Committee, the committee was able to site 27 potholes across the five streets, ranging in size, depth, and severity. A majority of the potholes first appeared after our most recent snow two weeks ago, and were reported at that time; however, the potholes have not been fixed by the city and serious accidents have occurred because of the potholes.

Last week Mrs. Jansen, the mother of Councilwoman Jane Everheart, was driving to the market and while driving her tire sunk into the pothole, which caused her tire to pop and left severe damage to Mrs. Jansen's rim. Just yesterday, two incidents occurred: Mr. Poppers son, Thomas, was riding his bike and upon striking the pothole, flipped over his handlebars, busting his two front teeth out and breaking his bike. Additionally, Ms. McCarthy was running with her dog early yesterday morning and her dog stepped in the pothole and because of its depth, the dog broke its leg and had to go into emergency surgery. While we appreciate the work that Terrapin City Council has done and will continue to do in order to make our city a better place, we feel that our potholes and roads are not being repaired and maintained properly and in a timely manner.

On behalf of the Avenues Homeowner's Association as CEO & President, I urge you and the rest of the City Council to reconsider the process and timeline by which you fix potholes and ask that you repair our streets within the next week. Thank you in advanced.

Best Wishes,



James Gills
CEO & President
The Avenues Homeowner's Assoc.